



## **August Birthdays**

Jessica Hughes, MD - August 12 Ebony Gambill - August 25 Selena Strickland - August 27 Barbara Weber - August 29

## Celebrations and Special Dates

National Health Center Week - Aug.10-16 Physician Family Day - August 30 Spinal Muscular Atrophy Month

# **Upcoming Holidays and Hospital Convenience Days**

#### **Labor Day**

- Friday, August 29 "hospital" convenience day
- Monday, September 1 Closed/holiday

#### Thanksgiving

- Thursday, November 27 Closed/holiday
- Friday, November 28 Black Friday, "hospital" convenience day

#### **Christmas**

- Wednesday, December 24 Closing early at 2:30pm for "hospital" convenience
- Thursday, December 25 Closed/holiday
- Friday, December 26 "hospital" convenience day

#### **New Years**

Wednesday, December 31 –
 Closing early at 2:30pm for "hospital"



#### convenience

- Thursday, January 1 Closed/holiday
- Friday, January 2– TBD (More to follow)



## A Message from the Administrator

Erie Staff and Providers,

As we pass the halfway point of the year, we are once again extremely proud of the hard work and dedication of our Shriners Children's Erie team. During the first half of the year, we have reached some important milestones, which we will further review at our 3rd Quarter Town Halls in August. We will also review future plans that are in process for 2025-2026 transitions to our medical staff.

We are creating an organization and culture that not only attracts new talents but also succeeds in maintaining our most valued employees. This allows us to provide the most amazing care at higher volumes of treating MORE KIDS, which was reflective in the month of July - one of our highest volumes months in the last few years.

On behalf of Board of Governors Board Chairman, Mike Kerns and myself, I want to thank you all for the first half of this year. Whatever your summer plans, I hope you find moments to refresh and reflect!

- Jon Albert

## Therapy Department Undergoes Another Successful External Audit

We're proud to announce the results of a recent therapy audit conducted by YesHIM, a third-party auditing firm specializing in healthcare compliance. The audit which is performed a few times each year covers occupational, physical and speech therapies and is part of our ongoing commitment to high standards in clinical documentation and billing practices.

The process of external auditing, which happens in all therapy departments throughout our healthcare system, highlights the importance of ensuring therapists meet all documentation and billing requirements. This includes the correct use of accurate CPT (Current Procedural Terminology) codes, complete and accurate documentation and plans of care signed by authorizing physicians or advanced practice providers (APPs). The overall goal is to maintain high quality documentation to ensure appropriate reimbursement for services.

For this most recent audit, 53 dates of service were randomly selected and 1,021 documentation elements were reviewed. Auditors examine every episode of care on the selected dates and ensure all critical documentation is in place, including necessary elements in initial evaluation notes, progress notes, daily treatment notes and discharge summaries. Of this large number of elements, only 24 errors by our team were identified, which determines an impressive accuracy rate of 97.6%!

Our therapy department in Erie always performs at a high level. In 2024, their audit scores were 95.2% for Q1 and 96% in Q3. These recurrent strong results are a testament to the diligence and professionalism of our therapy team. Thank you to everyone who continues to uphold the highest standards in patient care and documentation. Your hard work ensures not only compliance but also the financial integrity of our services.

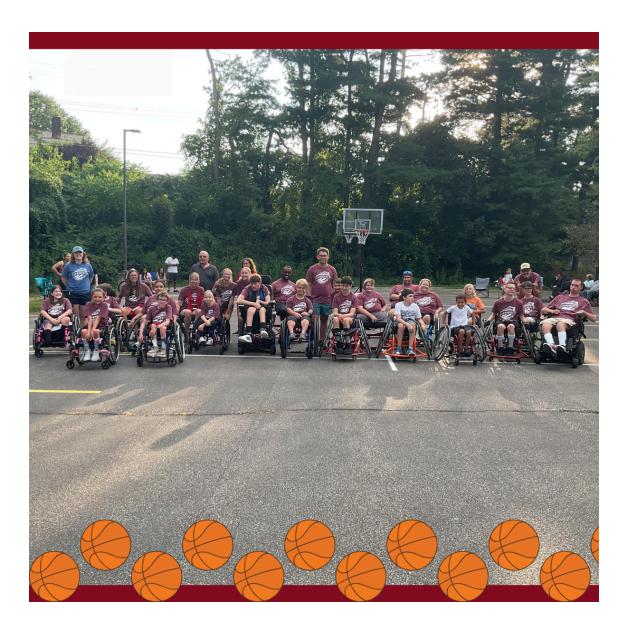
Please join us in congratulating the members of our therapy team for their continued excellence and dedication to quality—your commitment makes a lasting difference in the lives of our patients and the success of our organization!

## Shriners Jammers Wrap Up an Incredible Season

The Shriners Jammers closed out their season with a game to remember! For their final matchup, the team took on a group of parents, siblings and volunteers. There was no shortage of smiles on the court as players had the chance to compete against some of their favorite people.

Following the game, players were celebrated during an awards ceremony where each was presented with a medal in recognition of their hard work, dedication and growth. The team then enjoyed some well-deserved food and time to celebrate with their teammates and families.

A heartfelt thank you to Kristin Maguire, along with all the coaches and volunteers, for making this season such a success. Your commitment and enthusiasm made a lasting impact on each player and helped make this season truly unforgettable.











## **Employee Fundraiser Results**

A big thank you to all employees who supported our two recent fundraisers for the Employee Fund—your sweet tooth helped make a big impact!

Thanks to your generosity, we raised a total of \$210.59, including:

\$148.06 from candy bar sales

\$62.53 from ice cream float sales

Net Sales for both = \$210.59

These funds help support fun events like our summer employee picnic and other staff appreciation activities throughout the year.

We appreciate you and your continued support!

## **Employee Summer Picnic Recap**

The Shriners Children's Erie employee summer picnic at Oasis Pub and Tiki Bar was a hit! It was wonderful to see so many staff members, especially those who don't always get to cross paths, enjoy an afternoon of laughter, connection and fun.

Between the great conversations, tasty food and friendly competition with corn hole and giant Jenga, there was no shortage of good vibes. Events like this remind us just how special our team is.

A huge thank you goes out to the engagement enthusiasts committee, whose fundraising efforts made this event possible. Your hard work and dedication to staff engagement help build the positive, connected culture that makes our workplace thrive.

And of course, thank you to everyone who attended and helped make the day such a success!



## **New Radiology Equipment**

The radiology department is excited to share that we have recently installed a new DR wall mount detector, replacing our previous unit that had been in service for over 10 years. The old detector could no longer receive software updates or install new programs, making this upgrade an important step forward for our imaging capabilities.

The new detector is larger, offers improved image quality and even allows for tabletop X-rays, expanding the range of exams we can perform. While its primary purpose remains imaging patients in a standing position — something we do often — the added flexibility will help us better meet the needs of our patients and providers.





#### Save the Date - Trunk or Treat at Shriners Children's Erie!



Mark your calendars! Our annual Trunk or Treat event will be held on Tuesday, October 14. We're looking for volunteers to help make this year's event a spooktacular success! We need:

**Trunk decorators** – Get creative and design a fun, festive trunk display!

**Event helpers** – Assist with setup, activities and welcoming families.

Candy will be supplied for distribution; all you need to bring is your Halloween spirit!

If you're interested in volunteering or designing a trunk, please contact **Izzy Spires** at X8761 or ispires@shrinenet.org



## **Remembering Midas**

We are saddened to share the passing of our beloved therapy dog, Midas, a gentle and majestic Great Pyrenees. Midas and his handler, Renée, have been part of our program since it began a year and a half ago. Though he was a large dog, his calm and welcoming presence made everyone feel at ease.

We send our heartfelt condolences to Renée and her family as they grieve this loss. Midas made a lasting impact and will be deeply missed.

We're grateful that Renée's other dog, Boomer, will be joining our therapy dog family in August. We look forward to welcoming him with open arms.





## **Congratulations Penny**

Please join us in congratulating Penny Lindey on her recent marriage! We are so happy for you and your husband as you begin this exciting new chapter together. Wishing you a lifetime of love, laughter and happiness!



## **Erie Pilot Program RN Role Optimization**

Several team members from Shriners Children's Erie recently participated in a two-day professional development program focused on leadership, care management and process improvement.

#### The program was led by:

Deborah Cook-Altonji, corporate director of care management, Krista Miller, market director of patient care services, Marshall Nauck, lean six sigma master black belt master and Kimberly VanderPloeg, nursing workforce development and operations director

#### Attendees from our Erie location included:

Dianna D'Amico, BSN, RN, Michelle DeRooy, CCLS, Penny Lindey, MSA,LSA, CCM, Debbie Miller, BSN, RN, CCM, Tammy Muller, BSN, RN, CCM and Sara Watkins, RN.

Thank you to everyone who participated and represented our facility with professionalism and enthusiasm!

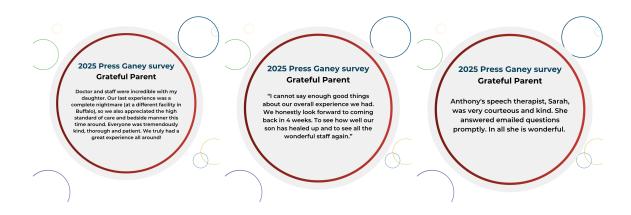


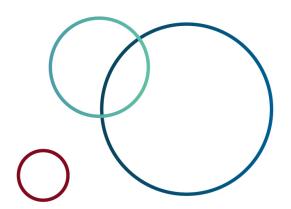
**August Food Truck Schedule** 



## **Positive Press Ganey Comments**

See what patients and families have to say about Shriners Children's Erie.





## **Open Positions**

Maintenance Tech - Per Diem Medical Assistant - Per Diem Medical Assistant - 0.3 FTE Nurse Practitioner - 1.0 FTE Physician Assistant - 1.0 FTE

## Erie Gives Day is tomorrow – Sign up to be a fundraiser for Shriners Children's Erie

Erie Gives Day is tomorrow – Sign up to be a fundraiser for SCE!

Erie Gives is a community focused initiative of the Erie Community Foundation that brings donors together to support local nonprofit organizations. All donations made on Erie Gives Day receive a prorated match, increasing their impact to each participating charity.

Here's how you can get involved:

Any employee that sets up an <u>Erie Gives Day fundraising page</u> and raises \$25 or more will automatically be entered to win 1 of 3 drawings for a Flex Day!

In addition to the drawing, you could also receive the following:

- Raise \$50, receive a Shriners Children's Erie Gives t-shirt
- Raise \$125, receive the t-shirt and a hoodie
- Raise \$250, receive the t-shirt, hoodie and 20oz tumbler

Create Your Fundraising Page: Follow this link: : <u>Give to Shriners Children's Erie</u> | <u>Erie Gives</u> and select the green "FUNDRAISE" button to set up your own giving page.

Invite Support: Once your page is set up, share the link on your social media channels and through email on August 12 to encourage family and friends to donate.

By participating, you'll help raise essential funds for SCE. Let's come together to make Erie Gives Day a success! If you have any questions, please contact **Nicole Vommaro** at X8746







## **Staff Shout Outs**

Please take a moment to recognize a coworker who helped you or someone who went above and beyond in their day.

"Shout out to patient access for being so welcoming and amazing with new employees."

"Welcome back to work, Sam Fields!"

- Teresa Emerson

#### - Danita Angelotti

"Shout out to Dr. Motamedi for being so kind and getting to know staff by name, for being and taking an interest in all the departments and just being a great team player."

- Hannah Clark

"Thank you to Lorrie Baney, Alex Jakubowski, outpatient clinic staff, Amanda Rouse and everyone else for helping management for working plan a successful employee engagement summer picnic. Events to environment for patients connect and communicate with coworkers are so important and I appreciate everyone's hard work. Thank you!"

- Shelly Gleichsner

"Shout out to the

child life and care

so well together and

creating a positive

and families."

- Izzy Spires

"Shout out to Amanda Rouse. She was beyond Makowski for accepting helpful in picking up the food for me on July 14 and July 15 in ensuring we had lunches for our quests and staff that day. She is very appreciated for all she does for us at our facility."

"Shout out to Darren and helping with in-kind donations, specifically the recent painting that was donated."

-David Schumacher

"Shout out to Gail Carrier for exhibiting excellent nursing skills while assisting a post-op patient while I fit her with a compression garment."

- Hannah Clark

#### - Debbie Miller

"Michelle DeRooy always does a magnificent job preparing every order she sends me. Whether it be a complicated book order from Barnes & Noble or candy for "Trunk or Treat" or even the simplest things, she always prepares the orders with all the need information and organizes it in a manner that makes it very easy on my end to place the orders for her. This is just one of the multitude of tasks that she performs with excellence daily in her department and for the entire facility."

#### - Darren Makowski

#### **Mission Minute**

After more than a year of planning, Nancy Rose brought her vision of a two-day country music festival to life at the Warren County Fairgrounds on June 13 and 14 to benefit Shriners Children's Erie. The event featured performances by Billy Gilman and Gene Johnson, drawing music fans from across the region.

Nancy coordinated every detail, from securing the venue and performers to managing event logistics, resulting in a gross profit of \$20,059 for our medical center. Three of our patient ambassadors attended the festival and even had the opportunity to meet Billy Gilman, making the day even more memorable.

Her work blended entertainment, community spirit and philanthropy, turning a passion for country music into meaningful support for the children and families we serve.













