



**Shriners
Children's™**
Erie

Temple Newsletter

An update for our
Temple Affiliates



Dear Temple Affiliates,

As we welcome the new year, we're excited to share uplifting updates and meaningful news from Shriners Children's Erie! Over the past year, our dedicated team has worked tirelessly to provide exceptional care and bring joy to the children and families we serve. Thank you for your continued support. Together, we look forward to another year of making a positive impact and brightening lives.

If you plan to feature any of our content and need adjusted files, please contact Izzy Spires at ispires@shrinenet.org or (814) 875-8761.

Shriners Children's Erie Voted Best Physical Therapy in Best of Erie 2025

Shriners Children's Erie has been named Best Physical Therapy for 2025 by the Erie Reader, for the second year in a row. This honor is a testament to the outstanding care, dedication and compassion the therapy team provides to children and families every day.

Shriners Children's Erie is incredibly proud of this recognition and even more proud of the people behind it. Congratulations to the amazing therapy team.



Jon Albert Becomes Regional Director, Ambulatory Practice Operations–East Region

Shriners Children's Erie is pleased to announce that Jon Albert has stepped into the new role of regional director, ambulatory practice operations–East region for Shriners Children's Medical Group (SCMG).

This newly created role reflects our continued focus on operational excellence, alignment and accountability across our physician and advanced practice provider practices. In this position, Jon will partner closely with physician chiefs, site administrators, practice managers and enterprise teams to strengthen access, productivity, efficiency and consistency across sites, while supporting the culture and mission that define Shriners Children's.

Jon brings more than 20 years of healthcare leadership experience across multi-site medical groups, specialty practices and academic health systems. Since joining Shriners Children's in the summer of 2023, Jon has served as administrator for Shriners Children's Erie and contract administrator for SCMG, where he has been a collaborative leader and trusted partner with a strong focus on translating strategy into execution.

Please congratulate Jon on his new role and thank him for his continued commitment to Shriners Children's.

Emily Madder, BS, MOT, OTR/L, Appointed Interim Practice Administrator at Shriners Children's Erie

Emily Madder, BS, MOT, OTR/L, has been appointed interim practice administrator for Shriners Children's Erie, with the transition beginning in February.

Emily joined Shriners Children's Erie in 2017 as an occupational therapist. She transitioned to the role of clinical transformation specialist in 2022 and most recently served as business manager since 2023. Throughout her tenure, she has demonstrated strong leadership, operational insight, strategic planning, and a deep commitment to patient-centered care and team collaboration.

A graduate of the University of Pittsburgh, Emily earned a Bachelor of Science in Psychology, a Bachelor of Arts in Art History and a Master of Occupational Therapy.

Raised in the Erie area, she maintains strong community ties and a genuine understanding of the local families Shriners Children's serves. She is the proud mother of two young daughters and enjoys fostering and caring for numerous pets, supporting local businesses and spending time outdoors.

Emily said she is excited for the opportunity and looks forward to collaborating with teams to ensure the continued delivery of high-quality care while driving operational improvements.



A Valentine to all Shriners



Mark your calendars for the annual Shriners Children's Erie Telethon!

The Shriners Children's Erie Telethon is coming up! Be sure to tune in and join the celebration! 📺✨
Join us on Tuesday, February 17, 2026, from 5:00 to 7:00 p.m. as we broadcast live on JET24/FOX66 from Millcreek Mall.

Can't be there in person? You can still support our patients:

- Donate online: ShrinerErieTelethon.com
- Call to donate during the Telethon: (814) 875-8888

Your participation helps provide life-changing care!

 **Shriners Children's Erie Annual Telethon**

Save the Date!

**Give a Little Love,
Make a Big Difference!**


**Tuesday, February 17, 2026
at the Millcreek Mall
5 p.m. - 7 p.m.**

JET24 **FOX 66** **YourErie.com**



Positive Press Ganey Comments

See what patients and families have to say about Shriners Children's Erie.



**"The doctor treated my son as
the young man that he is,
which is greatly appreciated.
My son felt seen and heard. He
liked the doctor very much."**

-Grateful Parent



A Special Connection at Shriners Children's Erie

A truly heartwarming moment recently unfolded at Shriners Children's Erie when Raihanna, an exchange student from Cameroon currently studying in the United States, visited Shriners Children's Erie. During her time there, Raihanna had the opportunity to meet Jordy, a beloved therapy dog from Therapy Dogs United and the connection was instant.

What made this meeting especially meaningful was the discovery that Raihanna and Jordy share the same limb difference, creating a powerful bond and a moment neither will soon forget.

Raihana is an exceptional student who plans to attend a university in the U.S. to study agriculture, with the goal of bringing that knowledge back to Cameroon to make a positive impact in her home country. During her visit, she proudly posed with the Cameroon flag alongside members of her care team, including Alex Betancourt, MS, MBA, CPO, Zach Gotham, PA-C, and prosthetic and orthotic resident Audrey Yu.

Moments like these remind us that the care provided at Shriners Children's Erie extends far beyond medicine, it's about connection, encouragement and shared humanity.

